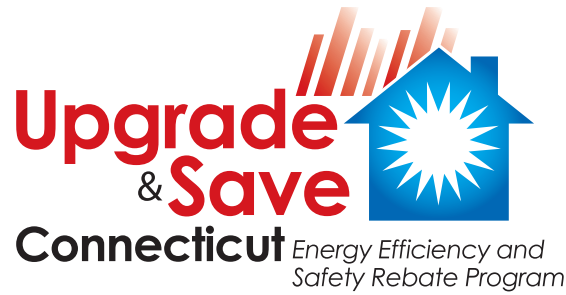


2024



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## 2024 CEMA HEATING FUELS COMMITTEE

### Heating Oil Appliance Installation Rebate Program Rules

The CEMA UPGRADE AND SAVE – CT Energy Efficiency and Safety Rebate Program will promote and facilitate the installation of higher-efficiency oil-fueled heating equipment and safety-reinforced aboveground heating oil storage tanks in existing properties in Connecticut. Rebates will be available for new equipment installations and for replacement/efficiency upgrades of existing equipment. Research has shown that property owners with new, higher-efficiency heating equipment are more satisfied with their comfort level and fuel choice. The UPGRADE AND SAVE – CT Energy Efficiency and Safety Upgrade Rebate Program has been developed in accordance with the NORA budget and the mandated allocation of funds.

**Appliance Rebate must be approved before the purchase and installation of the fuel oil equipment.**

#### **Eligibility:**

Connecticut Oilheat dealers are eligible to participate, regardless of affiliation with CEMA. The program is not available to the public except through a Connecticut Oilheat Dealer with a current, valid Connecticut HOD number and HVAC S license number. The dealer is responsible for documenting that an eligible installation has been performed, including a Customer Rebate Acknowledgement Form.

#### **REBATE CHECKS WILL BE PAID DIRECTLY TO THE APPLICANT/PROPERTY OWNER**

Oilheat Dealer is responsible for submitting the following to CEMA:

1. **FULLY COMPLETED CEMA Rebate Form on UpgradeAndSaveCT.com or downloaded and mailed to CEMA at 10 Alcap Ridge, Cromwell, CT 06416.**
2. **Customer Rebate Acknowledgement Form with the homeowner's signature.**

#### **A. Applicant**

The applicant is described as a consumer/owner where the appliance is installed. (**Owner of a residential home only. Commercial properties DO NOT qualify.**) Applicants must request the rebate through a participating Oilheat Dealer and must agree to the regulations and conditions on the application form. The applicant must sign the application.

#### **B. Awards: Eligible Equipment**

The program authorizes a **rebate for the installation of a new, approved, higher efficiency oil-fired boiler or furnace: \$1,000 for an Adams Furnace AHEO with an AFUE of 92% or higher, \$1,000 for a Dornback Furnace HEO with an AFUE of 92% or higher, \$750 for any brand of furnace or boiler with an AFUE of 90% or more, \$350 for any brand of boiler with an AFUE of 85% to 89%, \$350 for any brand of furnace with an AFUE of 83% to 89%, \$500 for any new aboveground double wall/safety heating oil tank and \$150 for an new aboveground single wall heating oil tank.** The installation must take place on real property located in Connecticut, and within the trade territory normally served by the participating Oilheat Dealer location. Approved equipment is defined as a fuel-oil dedicated boiler with higher efficiency than the existing equipment and an AFUE rating of 85 or higher; or a fuel-oil dedicated furnace with higher efficiency than the existing equipment and an AFUE rating of 83 or higher; or a new Roth Safety Tank, conventional double bottom oil storage tank, a conventional aboveground storage tank with a tank tub or a fiberglass aboveground heating oil storage tank.

#### **C-1. YOU MUST STATE EQUIPMENT EFFICIENCY (AFUE) AS SHOWN IN THE TABLE ON THE REBATE FORM. FAILURE TO DO THIS WILL VOID REBATE.**

**Dealer must enter Annual Fuel Utilization Efficiency (AFUE). If existing equipment does not have manufacturer data, please provide an estimate of when the existing equipment was installed. Please note the serial and model numbers of the existing equipment. Thermal Efficiency combustion testing is acceptable on existing equipment instead of AFUE. Efficiency rebates will not be honored if the new equipment to be installed does not have a greater efficiency than the existing/replaced equipment. Efficiency rebates will not be honored if existing/replaced equipment and new equipment efficiencies and/or model numbers/serials and/or date installed are not listed in the table on the rebate form.**

### C. Limits

- No more than **ONE** rebate per residence address for boiler or furnace installation\* and **ONE** rebate for an AST
- Connecticut dealers will have a maximum number of rebates proportionate to their annual fuel sales in relation to the regional sales
- Rebates will be made available on a first-come, first-served basis, subject to availability of funds
- Maximum allowance is not a guarantee of rebate availability
- CEMA reserves the right to change the terms and conditions at any time to safeguard original intent of the rebate program.
- If rebate dollars that are allocated to registered companies are not used by December 31, 2024 they will be returned back to CEMA to be reallocated.

### D. Dealer Profile

All dealers wishing to participate in the CEMA 2024 UPGRADE AND SAVE – CT Energy Efficiency and Safety Rebate Program must be registered and create a Dealer Profile on the UpgradeAndSaveCT.com portal before June 14, 2024 to receive their full allocations for the program per the guidelines set by CEMA. **Dealers who register after June 14, 2024 are not guaranteed eligibility or may only receive limited allocations if funds are available.**

**If a dealer is already registered and/or participated in a previous program, they DO NOT need to re-register.** Profile must include current company name; address; a current, valid Connecticut HOD number; a current, valid HVAC S license number and W9 form. Dealers with completed profiles will be able to access the portal to submit pre-authorization requests and rebate applications, review the status of requests and applications, and update and track efficiency increases.

### E. Pre-Approval of Rebate

Oilheat dealer must submit a pre-approval request to CEMA at UpgradeAndSaveCT.com in advance of the purchase and installation of any equipment. Pre-authorization request must include the dealer name and address, property owner name, property address, and expected installation date. Pre-authorizations will expire 60 days after authorization.

### F. CEMA Staff Approval of Rebate Forms

CEMA staff will review and approve each application individually. Data missing on an application may delay or disqualify the application. False or misleading information may disqualify a rebate application or suspend a dealer from the program. Within thirty (30) days after CEMA suspends or declares an application or dealer ineligible, they may appeal the action by submitting the appeal in writing to CEMA at 10 Alcap Ridge, Cromwell, CT 06416, Attention Mr. Chris Herb. Actions taken by the CEMA Heating Fuels Committee with respect to such appeals will be final.

### G. Verification

A site inspection must be conducted prior to the submission of any rebate application for the purpose of verifying that the new heating oil system, including all equipment, is or was installed in compliance with all applicable Building Codes and/or NFPA 31 and is in safe operating condition. Only new appliances are eligible for rebates. The Customer Rebate Acknowledgement Form must accompany the application. CEMA staff may choose to spot check random installations for quality control of program. The Oilheat Dealer agrees to comply with all rules and regulations governing the installation of the qualifying appliance, manufacturer's installation instructions and all applicable Building Codes.

### H. Applications

To apply for the rebate, the application must be made on the form provided by the CEMA Heating Fuels Committee or online at UpgradeAndSaveCT.com by an Oilheat dealer. All requested information must be provided along with the necessary documentation. To start the rebate program, an applicant needs to contact a registered Oilheat Dealer to complete the installation and process the application. This rebate is not affiliated with any other HVAC rebate programs.

### I. ALL Rebate Applications through Oilheat Dealer ONLY

The Oilheat Dealer must submit the rebate application online at UpgradeAndSaveCT.com, or mail/email all required documentation to CEMA at 10 Alcap Ridge, Cromwell, CT 06416. Applications must be submitted within thirty (30) days of the date of the installation. Allow 6-8 weeks for receipt of the rebate check. **Rebate checks will be issued by NORA, and sent directly to rebate customers. The expiration of the rebate program is December 31, 2024 or when funds are no longer available. Limited time offer.**

Funds are generated from the National Oilheat Research Alliance (NORA);  
600 Cameron Street, Alexandria, VA 22314; Phone: (703) 340-1660;  
Website: <http://noraweb.org/>

